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Purpose

→ To provide a working knowledge of the selection and appointment process of FAA Order 8100.8

Why This Order

- To ensure the unbiased appointment of the most qualified designees
- To identify key players and their responsibilities during the selection and appointment process

What Prompted Development Of FAA Order 8100.8, Designee Management Handbook, Dated November 20, 1998

- → Need for consistency and standardization in the selection and appointment processes across manufacturing, engineering and flight standards
- Establish traceability of appointment decisions
- → Appointment or denial should not be decisions made by an individual within FAA

Presentation Outline

- Chapter 1 Introduction
- Chapter 2 AIR Application Process
- → Chapter 3 AIR Designee Appointment Process
- Chapter 4 AIR Appeal Panel
- Chapter 5 AIR Designee Orientation
- → Chapter 6 AIR Designee Files
- Chapter 7 AIR Roles and Responsibilities
- Chapter 8 Maintenance DAR & ODAR

Application, Appointment, and Appeal Process

+ Appendixes 1-4

Chapter 1 - Introduction

Purpose (Para. 1):

- → Establish procedures applicable to Aircraft Certification and Flight Standards designees
- → Unbiased selection, appointment, and orientation of qualified private persons as designees
- → Order 8100.8 replaces existing corresponding information:
- Order 8110.37C Chapters 3 and 4
- •Order 8130.28 portions of Chapters 2 and 3

Chapter 1 - Introduction (Cont'd)

General (Para. 3):

- → FAA Act permits appointment of designees
- → Part 183 identifies types of appointments
- → Designations are a privilege not a right
- → Sufficient FAA need to justify appointment
- → Adequate FAA resources to manage the designee

Chapter 1 - Introduction (Cont'd)

Deviations (Para. 5):

- Deviations can be approved by AIR-100/200/AFS
- > Submit proposal with justification in writing
- → Definitions (Para. 6)
- <table-cell-rows> Acronyms (Para. 7)

Chapter 1 - Introduction

- On't forget...
- That the FAA can select any qualified person to act in our behalf (para 3.a.), but
- The FAA must have a need and the ability to manage designee(s) (para's 3.f; 302.a(1))
- That the designation is a privilege and not a right (para 3.g.)
- You must follow the order or request a deviation through AIR-100/AIR-200 or AFS-340 (para 5)

Chapter 2 - AIR Application Process

- → Key Players in the Process
 - Applicant applies for designee appointment and/or request for expanded authority
 - Application package, Appendix 1
 - Appointment Process Coordinator process focal point (new key player)

Chapter 2 - AIR Application Process General (Para. 200):

- Initial contact from applicant is opportunity for FAA screening to determine likelihood of meeting qualifications
- Upon applicant request, Appointment Process Coordinator sends application package
- Application package -Designee web site
 http://av-info.faa.gov/dst/application.htm
- Even with company internal designee development programs, all qualification criteria must be met

Chapter 2 - AIR Application Process

Application Package (Para. 201):

- → FAA sends to applicant proper portions from Appendix 1 Figures 1 through 6
- → FAA evaluates using appointment criteria in Tables 1 through 4 in Chapter 2
- For Appointment: meets criteria; has had direct FAA interaction; verifiable documentation; FAA has need and ability to manage

Chapter 2 - AIR Application Process

Application Package (Para. 201) (cont'd):

- Regulatory Appointment Criteria looks for applicant prior experience working on certification programs (Appendix 1: Engineering Figure 3; Manufacturing Inspection Figure 5)
- Technical Appointment Criteria looks for technical expertise, knowledge, skills, abilities and usually relies on contact with references (same)

Chapter 2 - AIR Application Process

Application Package (Para. 201) (cont'd):

- → Interface Appointment Criteria looks for applicant interpersonal skills, objectivity, judgment, integrity, cooperative attitude
- → Standardization Appointment Criteria looks for knowledge of designee responsibilities evidenced by completed FAA knowledge-based test

Chapter 2 - AIR Application Process

Application Package (Para. 201) (cont'd):

- → Direct working relationship with FAA first hand contact with FAA to permit determination:
 - "Applicant must be sufficiently knowledgeable in technical and administrative functions associated with the appointment and must satisfactorily demonstrate this to the FAA prior to the appointment."

Chapter 2 - AIR Application Process

Application Package (Para. 201) (cont'd):

- Direct working relationship with FAA
 - DER experience with appointing office
 - DAR/ODAR experience with FAA programs
 - DMIR experience within the company doing the work

Chapter 2 - AIR Application Process

NOTE:

- Candidate NOT intended to provide experience required to meet General Regulatory appointment criteria (Chapter 2, Table 1; DER: Appendix 1, Figure 3; DAR: Appendix 1, Figure 5)
- See Chapter 3 for candidate designee details

Chapter 2 - AIR Application Process

FAA Employee Applications (Para. 202):

- If application within three years of FAA employment:
 - Needs Regulatory and Technical criteria application/evaluation
 - Manufacturing Inspection applicants need former manager letter of recommendation
- → Later than three years entire process

Chapter 2 - AIR Application Process

Multiple Appointments (Para 203):

- Individual may be appointed more than one type of designee
- → May have multiple Advisors if DER and DMIR/DAR/ODAR

Chapter 2 - AIR Application Process

Supplier DMIR Applications (Para. 204) :

- Supplier initiates application with geographic local MIDO
- → Application includes PAH letter making case for need for supplier DMIR appointment
- → Function revisions requested by PAH application letter to supplier MIDO
- → Designee management by supplier local MIDO

Chapter 2 - AIR Application Process

ODAR Applications (Para. 205):

- The organization must meet all requirements technical experience and requirements
- → ODAR Focal Point responsibilities in accordance with ODAR Procedures Manual (example like Appendix 1, Figure 6)

Chapter 2 - AIR Application Process

Appointment Outside the U.S.:

- → DER's appointment not permitted (para.208)
- → DMIR's complicates "FAA ability to manage"; possible with foreign CAA agreement (para. 206)
- DAR's CAA agreement; FAA required to make at minimum an annual on-site surveillance/oversight visit (para. 207)

Chapter 2 - AIR Application Process

- On't forget...
- The applicant contacts the appropriate FAA office (para 201.; Figures 7 & 8, Appendix 1)
- Fills out all the documentation to become a designee (Figures 1 through 6, Appendix 1)
- The APC is the point of contact for getting the application material to the applicant (para. 200)

Chapter 2 - AIR Application Process

- © Don't forget (cont'd)...
- Appointment is made when
 - An applicant meets the criteria,
 - Has had direct FAA interaction (depending upon the designation being sought),
 - Provides verifiable documentation, and
 - The FAA has the need and ability to manage (para. 201.c)

Chapter 3 - AIR Designee Appointment Process

- → Application package is submitted to the appropriate managing office (ACO/MIDO)
- → Key Players in the Designee Selection and Appointment Process
 - Evaluating Office evaluates technical experience of designee (new key player)
 - Manager Selects FAA Advisor and Evaluation Panel (if appropriate), and identifies FAA need and ability to manage designee

Chapter 3 - AIR Designee Appointment Process

- → Key Players in the Designee Selection and Appointment Process (Cont'd)
 - Evaluation Panel validates (possibly downgrades) Advisor's recommendation for appointment

Chapter 3 - AIR Designee Appointment Process

General (Para. 300):

→ 90 day time limit for disposition of a complete package by the appointing office

Initial Application Processing (Para. 301):

- → 30 day time limit for completeness review by APC of applicant package
- → Designee Information Network (DIN) as tracking system

Chapter 3 - AIR Designee Appointment Process

Advisor's Evaluation (Para. 302):

- Coordinates "FAA need and ability to manage" decision with Appointing Office Manager
- Coordinates "does not meet qualifications" denial decision with Appointing Office Manager (Appendix 2, Figure 2, Designee Appointment Tracking Document)

Chapter 3 - AIR Designee Appointment Process

Advisor's Evaluation (Para. 302) (cont'd):

- → Conducts evaluation of technical capabilities of applicant (Appendix 2, Figures 2 & 4)
- → Contact applicant's references and/or explain why not
- → Makes recommendation to Evaluation Panel (Appendix 2, Figure 2, Item 9)

Chapter 3 - AIR Designee Appointment Process

Evaluation Panel (EP) (Para. 303):

- Two or more technical specialists
- → Validate Advisor's recommendation by comparing applicant's qualifications to Chapter 2 appointment criteria

Chapter 3 - AIR Designee Appointment Process

EP Application Review (Para. 304):

- → Cannot expand upon Advisor recommendations
- → Documents deliberations (Appendix 2, Figure 2, Item 10)
- → Conducts applicant interview if appropriate (Appendix 2, Figure 3)

Chapter 3 - AIR Designee Appointment Process

Administrative Follow-up (Para. 305):

- APC enter data into DIN
- If appointed, send appointment letter and schedule orientation
- If denial or downgrade of appointment requested, advise of 60 day appeal rights

Chapter 3 - AIR Designee Appointment Process DER Candidates (Para. 306):

- → Purpose of candidate program is to permit applicant to demonstrate competent performance and methods of compliance for delegations sought
- FAA may require a DER Mentor to assist FAA review of candidate's work
- → FAA may require candidate to develop plan to demonstrate competencies for appointment (Appendix 2, Figure 2, Item 12)

Chapter 3 - AIR Designee Appointment Process

DER Candidates (Para. 306) (cont'd):

- Candidate can "show what you know", demonstrate performance competence in areas helpful to appointing office
- FAA determines when (or if) appointment will be useful for FAA's interests
- If longer than two years, best give it up

Chapter 3 - AIR Designee Appointment Process

DAR Candidate Development Profile (Para. 308):

- → Plan for demonstrating competencies for duties sought (Appendix 3, Figure 2)
- → Significant FAA on-the-job training and guidance required

Chapter 3 - AIR Designee Appointment Process

DAR Candidate Development Profile (Para. 308) (cont'd):

- → Requires candidate demonstration of skills to FAA Advisor
- → Upgrade requires EP validation

Chapter 3 - AIR Designee Appointment Process <u>Expanded Authority/Transfers (Para.</u> 309):

The Designee file shows evaluation to Chapter 2 appointment criteria, appointing office may require only technical portion submittal (DER: Appendix 1, Figure 3 - references and requested authorized areas tables; DMIR/DAR: Appendix 1, Figure 5 - experience/references and authorized functions/experience criteria)

Chapter 3 - AIR Designee Appointment Process

Expanded Authority/Transfers (Para. 309) (cont'd):

- → Any designee transfer requires application to new FAA office to permit determination of FAA need and ability to manage
- → Current handbook requires Chapter 2 evaluation of request for expanded authority

Chapter 3 - AIR Designee Appointment Process

- **② Don't forget...**
 - The application package is reviewed by the APC
 for completeness (para. 301.a.)
 - The APC processes the application package to the appropriate Advisor and evaluation office (para 301.b.)
 - Determine FAA need and ability to manage (para. 302.a.(1))
 - Advisor reviews the application package (para 302.a.(2))
 - Advisor must sign-off the Designee Appointment Tracking Document

Chapter 3 - AIR Designee Appointment Process

- On't forget...(Cont'd)
- EP makes decision to deny or accept applicant (assuming 'yes' FAA need & ability to manage
 - AND 'yes' meets appointment criteria AND 'yes' recommend appointment (para 302. b. through f.)
- EP documents decision (para 304.d)
- Applicant is notified of the outcome (para's 305.b. or c.)

Chapter 3 - AIR Designee Appointment Process

- On't forget...(Cont'd)
 - That there's a DAR and DER candidate program (para 306. or 307.)
 - When to go through the EP for expansion of functions; multiple appointments; geographical changes and transfers (para 309.)

Chapter 4 - AIR Appeal Panel

- → Appeal panel determines the appointment process was conducted properly
- → Appeal panel has 60 days from the date of appeal to investigate and reach a consensus on a decision
 - If decision is not reached, final decision is made by the geographic Directorate Manager

Chapter 4 - AIR Appeal Panel

- → An applicant may appeal an FAA decision when they are denied or reduced designation
 - Applicant has 60 days from the date of their notification for denial to request for an Appeal Panel review
 - APC coordinates parties involved, schedules, and documentation

Chapter 4 - AIR Appeal Panel

Appeal Panel (Para. 401):

- → Consists of at least two managers/senior specialists who did not participate in original deliberations
- → Reaches decisions by consensus (Appendix 2, Figure 5)

Chapter 4 - AIR Appeal Panel

Appeal Panel Authority (Para. 402):

- → If overrides previous decision, must provide justification
- → May request repeat of appointment process with new information

Chapter 4 - AIR Appeal Panel

Appeal Panel Functioning (Para. 403):

- Review to determine if appointment process was conducted properly
- If not done properly, panel makes recommendations to prevent recurrent discrepancy
- → Documents deliberations (Appendix 2, Figure 2)
- → 60 day time limit for decision

Chapter 4 - AIR Appeal Panel

- On't forget...
- That an applicant has an appeal process if not satisfied with the FAA decision (para 401.)
- Documents/justify all decisions made (para 403.c)

Chapter 5 - AIR Designee Orientation

General (Para 500):

- Advisor's responsibility for orientation of designees and candidates is further defined in the order, with emphasis on communicating the expectations for designee performance
- → Designee Working Agreement
 - "Hand-shake" agreement that designee understands expectations/tasks (Appendix 3, Figure 1)

Chapter 5 - AIR Designee Orientation

- **② Don't forget...**
- It's important to remember that the Advisor is responsible for giving orientation to appointed designees and/or candidates in their respective discipline (e.g., DER, DAR, etc.) (para 500.)
- Designee Working Agreement is signed and retained in the designee's file (Appendix 3, Figure 1)

Chapter 6 - AIR Designee Files

Maintenance of Files (Para 600):

- All managing offices will establish and maintain files for each designee
 - All letters and forms are required to be kept

Chapter 6 - AIR Designee Files

- On't forget...
- To maintain files on the designees shows objective evidence and traceability of the designee's appointment evaluation, oversight, and renewal

Chapter 7 - AIR Roles and Responsibilities <u>General (Para 701):</u>

Appointment Process Coordinator (APC):

- An FAA individual responsible for initiating the formal selection and appointment process and coordinating all subsequent FAA actions for the designee applicant
- Ensures the key players are involved in the process
- Facilitates and/or schedules meeting, if necessary
 - Serves as focal point for the whole process

Chapter 7 - AIR Roles and Responsibilities

- Appointment Process Coordinator (APC): (cont'd)
 - Prepares necessary responses to the designee applicant
 - Provides copies of all documentation to all parties involved
 - Assures that designee file folder is prepared and complete and that required information is entered into the Designee Information Network
 - Ensures actions are completed within established timelines

Chapter 7 - AIR Roles and Responsibilities (Cont'd)

Advisor (Para 702): New terminology for Engineer and Principle Inspector (PI)

Advisor:

- Aircraft Safety Engineer (ASE)
- Aviation Safety Inspector (ASI)
- Flight Test Pilot (FTP)
 - The advisor is assigned to the designee applicant
 - The advisor performs the initial evaluation and continuous oversight after appointment

Chapter 7 - AIR Roles and Responsibilities (Cont'd)

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Advisor (cont'd)

- Assures appropriate expertise is used in designee evaluation
- Consults manager to determine FAA need and ability to manage
- Works with mentor (if used) providing guidance and identifies any areas needing improvement for a candidate

Chapter 7 - AIR Roles and Responsibilities (Cont'd)



Advisor (cont'd)

- Consults, as necessary, with FAA personnel
- Communicates with designee applicant and references, if necessary
- Documents all decisions made
- Ensures action is taken within the timeframe established
- Prepares a written justification for denial

Chapter 7 - AIR Roles and Responsibilities (Cont'd)

Appointing Office Manager (Para 703):

- → Assigns Advisor
- → Determines need and ability to manage
- → Signs all designee correspondences
- Appeal Panel member

Chapter 7 - AIR Roles and Responsibilities (Cont'd)

Evaluation Panel (EP) (Para 704):

- Two or more technical specialists (ASI's, ASE's, or FTP's) assigned to evaluate a designee applicant's qualifications against standards in order to determine appointment, candidacy or denial as appropriate
 - Works closely with Advisor and APC to meet process timelines
 - Conducts interviews or explains why interview was not necessary
 - Reaches consensus

Chapter 7 - AIR Roles and Responsibilities (Cont'd)

Evaluation Panel (EP): (Cont'd)

- Forwards all documentation to APC for retention in designee applicant's file
- Communicates changes in delegation appointment to FAA advisor and Office Manager for further determination of FAA need
- Documents and signs off all activities and decisions made regarding applicant or appointment by each team member
- Uses all available resources (e.g., Advisor's recommendation, policy, etc) to make decisions

Chapter 7 - AIR Roles and Responsibilities (Cont'd)

Appeal Panel (AP) (Para 705):

- → At least two or more managers and/or senior specialists who are not part of the designee applicant's EP
- Task to determine if the appointment process was conducted properly in the event of a designee applicant's appeal of the FAA's decision
- → Works closely with all involved parties

Chapter 7 - AIR Roles and Responsibilities (Cont'd)

Appeal Panel (AP) (Para 705) (cont'd):

- → Communicates directly with applicant and/or FAA counterparts
- → Conducts interviews if necessary
- → Documents and signs all Appeal Panel decisions by each member
- Initiates corrective action to prevent process deficiencies as applicable
- Uses all available resources to make technical decisions

Chapter 7 - AIR Roles and Responsibilities

- On't forget...
- The <u>APC</u> is responsible for initiating the selection and appointment process and coordinating all subsequent FAA actions for the applicant
- The <u>Advisor</u> does a preliminary review of the application package, does evaluation of applicant's technical capabilities, and makes recommendations to the EP
- The <u>Appointing Office Manager</u> selects the Advisor and EP members, determines needs, delegates or signs all documentation, and is an Appeal Panel member

Chapter 7 - AIR Roles and Responsibilities

- **◎** Don't forget...
- The <u>Evaluation Panel</u> determines denial, candidacy, appointment and delegated authority based on qualifications criteria AND review of application package from Advisor
- The applicant has an avenue to appeal the decision made by the FAA via an <u>Appeal Panel</u> process; however, it's important to note that the decision(s) made by the Appeal Panel will be final.

Chapter 8 - Maintenance DAR and ODAR Application, Appointment, and Appeal Process

General (Para. 800):

- → National Examiner Board (NEB) process is now used to to provide a fair and consistent selection of maintenance DAR's
- Maintenance ODAR's will apply IAW Para 806 to Regional Office(RO)
- → Both DAR-T's and ODAR-T's use new FAA Form 8110-28

Chapter 8 - Maintenance DAR and ODAR Application, Appointment, and Appeal Process NEB Process (para 803):

- → National Designee Candidate Pool consists of all qualified and rated DAR-T applicants (valid for 2 years)
- Function Codes are identified in FAA Order 8130.28(A) and AC 183-35H (the AC has a consolidated directory)
- → Referral of applicants for initial designation
 - RO determines need and makes request
 - NEB provides top three applicants

Chapter 8 - Maintenance DAR and ODAR Application, Appointment, and Appeal Process

DAR-T Application Procedures (para 804):

→ Completed FAA Form 8110-28 download from the Designee web page application link

http://av-info.faa.gov/dst/application.htm

→ Send complete application package to NEB in Oklahoma City

Chapter 8 - Maintenance DAR and ODAR Application, Appointment, and Appeal Process Former FAA Employees (ASI's):

- Employment must be terminated from FAA prior to appointment (designees must be <u>private</u> persons)
- Must apply within three years of termination to be exempt from having three verifiable references
- → Letter of recommendation from former FAA supervisor
- Functions authorized will be limited to functions performed while employed by the FAA (or other experience within the aircraft industry)

Chapter 8 - Maintenance DAR and ODAR Application, Appointment, and Appeal Process

ODAR-T Application Procedures (para 806):

- Completed FAA Form 8110-28 download from the Internet at http://www.mmac.jccbi.gov/afs/afs600
- → Letter from the applying organization to cognizant RO
 - Signed by the ODAR focal point
 - Identify persons to perform authorized functions and attest to their technical qualifications

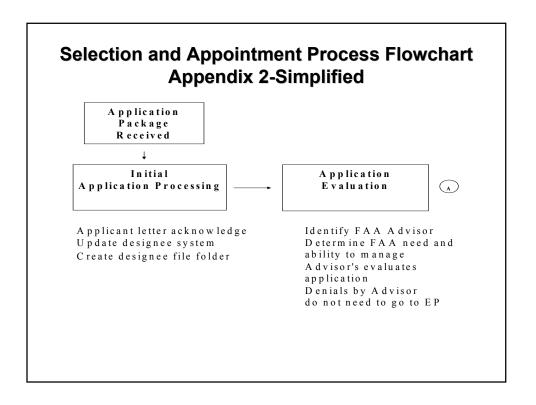
Chapter 8 - Maintenance DAR and ODAR Application, Appointment, and Appeal Process

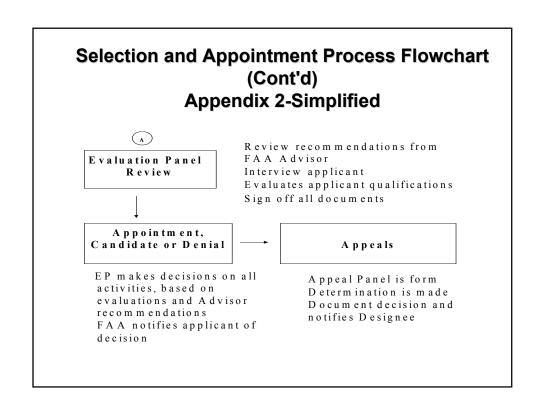
Appeal Process (Para 813):

- → DAR-T's may appeal to the Flight Standards Appeals Board if not selected for inclusion in the candidate pool
- → ODAR-T's may appeal directly to the cognizant Regional Office if denied or given reduced functions

Chapter 8 - Maintenance DAR and ODAR Application, Appointment, and Appeal Process

- **◎ Don't forget...**
 - Maintenance Designees submit their applications through the NEB
 - Maintenance must submit FAA Form 8110-28 to apply for appointment





Selection and Appointment Process Flowchart

- **On't forget...**
 - Utilize the flowchart in Appendix 2 of the Order to assist you in the processes

Frequently Asked Questions

- Q. Current DMIR, no prior evaluation panel, seeking only to add a new PAH to their supplement but not asking for additional functions outside of what they presently have. Do they have to do an EP?
- A. No, the intent is only to go back through the EP when you expand the authority, for multiple appointments, or when you transfer. A streamline decision to go back to the EP could be made in this case. Clarification to the order is needed-will be made in the next change.

Frequently Asked Questions

- Q. Current DMIR, no prior evaluation panel, has export function, wants to add conformity-Must go through EP?
- A. Yes, an EP is required for expanding authority.

Frequently Asked Questions

- Q. What is the minimum size for an Evaluation Panel?
- A. Two or more technical specialists; applicant for interview (unless EP states not necessary); optional: APC; FAA advisor

Frequently Asked Questions

- Q. What is proper training for an Evaluation Panel member?
- A. Absent a defined training curriculum: familiar with Order 8100.8 Chapters 2, 3, and 5; use Order 8100.8 Appendix 1, 2, and 3

Frequently Asked Questions

- Q. Current Mech Systems DER, no prior evaluation panel, has qual test function, wants to add Elec Systems DER authorized areas-Must go through EP?
- A. Yes, an EP is required for expanding authority to different chart.

Frequently Asked Questions

Q. Current Powerplants Instln DER, no prior evaluation panel, has piston eg inductn/exh sys function, wants to add piston cooling function - Must go through EP?

A. Yes, per current paragraph 309.c. Change 1 paragraph 309.a. revision proposes latitude

Frequently Asked Questions

Q. Based on 8100.8 requirements, is it necessary for the advisor to provide written justification to the evaluation panel when recommending (not denial) the appointment of an applicant?

OR

does the designee tracking sheet along with the concurrence of the advisor for the various functions as noted on the specialized function sheets (App. 1, fig. 5) serve that same function?

As you probably remember, written justification from PI was a selection & appointment criteria under 8130.28.

Frequently Asked Questions

A. No, it is not necessary to write a separate justification when "recommending" to the evaluation panel. You are doing this when you are reviewing the application package and filling out the evaluation sheets and designee appointment tracking document when you circle whatever recommendation you advise the EP. So, it serves as the same purpose.

Frequently Asked Questions

Q. The sample notification letter that is found in Appendix 4, Fig 3 states in the first paragraph... "has been forwarded to an evaluation panel for review in the following requested areas":

Then there is a note that states [List Areas Requested]. I interpret that to mean "list the function requested such as FAR 183.31(a), etc." Am I correct with that interpretation?

A. Yes, a list of functions that are requested. Intent is to list the code and function descriptions and/or CFR part, as applicable.

Frequently Asked Questions

Maintenance:

- **Q.** Must DAR-T applicants have an A&P Mechanic certificate?
- **A.** No, if they qualify under para 802 a.(1)(c)
- **Q.** Does a DAR-T requesting reinstatement apply through NEB?
- **A.** No, if same managing FSDO; Yes, if new managing FSDO

Frequently Asked Questions

Maintenance (cont'd):

- **Q.** Does relocation require new app. to NEB?
- **A.** No, if no break in service and receiving FSDO agrees
- **Q.** Does request for additional authority (function) require new app. to NEB?
- A. Yes

IVT COURSE EVALUATION

Please give us your candid opinions concerning the training you've just completed. Your evaluation of the IVT course is important to us, and will help us provide the best possible products and services to you. Note: Your keypad responses are not identifiable by your name; only average item responses are provided to the instructor and to others responsible for the training.

Use your Viewer Response Keypad to answer the following questions.

	Very Good	Good	Average	Poor	Very Poor
1. Length of course	A	В	С	D	Е
2. Depth of information	A	В	C	D	E
3. Pace of training	A	В	C	D	Е
4. Clarity of objectives	A	В	С	D	Е
5. Sequence of content	A	В	C	D	Е
6. Quality of course materials	A	В	C	D	Е
7. Quality of graphics/visual aids	A	В	C	D	Е
8. Readability of text on monitor	A	В	C	D	E

Note: There are 2 evaluation forms:

- The first is for use by those who participated via IVT. Participants logged on to keypads will be prompted to respond via keypads. Those without keypads will be prompted to fax the completed form to the IVT studio.
- The 2nd form is to be used if you watched the video. Please complete and return to your training manager. Thanks for your feedback.

		Very Good	Good	Average	Poor	Very Poor
9.	Effectiveness of instructor(s)	A	В	C	D	Е
10.	Communication between student and instructor	A	В	C	D	E
11.	Applicability of material to your job.	A	В	С	D	E
12.	Overall quality of the course	A	В	C	D	Е
13.	Overall effectiveness of the IVT format	A	В	C	D	E
14.	Would you like to take other IVT cou	rses? A. YES	В.	NO	C. UNDEC	CIDED
15. On the key pad, enter your number of years of FAA experience.				answer)		

When finished, press the "Next Quest" key on your keypad and answer YES, then Enter. Your responses will be sent electronically. Individual responses are not tabulated; only item averages for each question are presented to the instructor(s) and to AIR-510.

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Self-Study Video Course Evaluation

Please give us your candid opinions concerning the training you've just completed. Your evaluation of the self-study video course is important to us, and will help us provide the best possible products and services to you.

Course title/number:	
Date:	
Number of years of FAA experience:	
Name: *(optional)	Routing Symbol:

For the following, please completely darken the circle appropriate to your response.

	Very Good	Good	Average	Poor	Very Poor
1. Length of course	0	0	0	0	0
2. Depth of information	0	0	0	0	0
3. Pace of training	0	0	0	0	0
4. Clarity of objectives	0	0	0	0	0
5. Sequence of content	0	0	0	0	0
6. Quality of course materials	0	0	0	0	0
7. Quality of graphics/visual aids	0	0	0	0	0
8. Readability of text on monitor	0	0	0	0	0

	Very Good	Good	Average	Poor	Very Poor
9. Effectiveness of instructor(s)	0	0	0	0	0
10. SKIP – intentionally left blank					
11. Applicability of material to your job	0	0	0	0	0
12. Overall quality of the course	0	0	0	0	0
13. Overall effectiveness of the self-study video format	0	0	0	0	0
14. Would you like to take other Video co	ourses?	YES	O NO	O UN	DECIDED
If not, why not?					

15. Rate your level of knowledge of the topic before and after taking this self-study course.

Very				Very
Low	Low	Moderate	High	High
BEFORE THE COURSE: O	0	0	0	0
AFTER THE COURSE: O	0	0	0	0

17. Additional comments:

PLEASE SEND THIS COMPLETED FORM TO YOUR DIRECTORATE/DIVISION TRAINING MANAGER (ATM).